

Headwind Solutions Parts Return Policy

Parts Return Policy

1. All parts must be returned, unused in original packaging.
2. All parts must be accompanied by original purchase documentation and are subject to inspection.
3. All parts must be in a condition that can be classed as new, and current. Any non-returnable part would result in no credit.
4. All credits will be processed at original purchase price.
5. Parts can be returned to any Headwind Solutions in person or via prepaid freight.
6. All parts returned within 30 days are subject to a 20% restocking fee.

Parts Not Eligible for Return

Headwind Solutions cannot accept the following items for return:

1. Special order parts or non-stocked items.
2. Electrical Parts
3. Parts that have been installed, damaged, used, or defaced, including scratched, dented, rusted etc.
4. Parts that were purchased on final sale or clearance.
5. Parts ordered more than 30 days prior.